

40 SERIES

CYRUS



## PRODUCT SOFTWARE UPGRADE GUIDE

BUILDING A BETTER MUSIC EXPERIENCE



The 40 Series provides two simple options for upgrading the software on your Cyrus product (for 40 PSU, please go to end of the document).

- USB-A
- Ethernet (Internet)

Both options are located on the rear panel of your product as this image shows.



### Ethernet (Internet)

With the 40 AMP & 40 CD you have a choice to connect them both to your home network via an ethernet cable with an RJ45 connector. This allows you to run software upgrades via the internet and is the simplest way of upgrading the software on your product.

The 40 ST streamer will always be connected to your home network (internet) either via an ethernet cable or WiFi when turned on, so upgrades will run via the internet by default. This includes any upgrades to the BluOS platform.

### USB-A

If you do not want to connect your product to your home network, or it is not possible due to the position of your 40 Series product and your internet router, you can also use a USB-A key/drive. Full details on upgrading your software via both options follow in this document.

**40 CD Note:** After running a software upgrade, it may be required to recalibrate the loader. If this is required, please follow the on screen prompts on the 40 CD and insert any CD.

## USB-A Instructions

- Download the latest 'Upgrade Package Zip File' for your product from the Cyrus website <https://cyrusaudio.com/support/firmware-updates> to your computer.
- You will then need to unzip/extract the files in the zip file to the preferred location on your computer. You will see the following files in the folder:
  - ◇ Installation Instructions (pdf)
  - ◇ Release Notes (pdf)
  - ◇ cd.image.cyrus (this is the upgrade file, so could be named either cd.image.cyrus or amp.image.cyrus depending on the product you are updating)
- Insert a USB key/drive into your computer and copy the cd.image.cyrus file onto the USB drive. Please make sure that there are no other files on the USB drive.
- Safely eject the USB drive from your computer.
- Insert the USB drive into the back of your device.
- Using the remote control, go to the Menu system and then go to System -> Upgrade -> Check for USB Upgrade, and press ok.
- You will then be prompted to confirm whether you wish to install the upgrade.
- Press OK on your remote.

**Please Note:** The device will restart a number of times, and you will be prompted to install firmware – press OK on the remote control each time to continue the upgrade.

## Ethernet (Internet) Instructions

If your product is always connected to your home network via the ethernet port on the rear panel of your device, it will periodically check for software upgrades.

If an upgrade is identified it will automatically be downloaded to your device in the background. Once downloaded you have two options:

### Option 1:

- With your remote, use the Menu system to go to System -> Upgrade/Install Upgrade.
- Your device will restart, and you will be prompted to confirm whether you wish to install the upgrade.
- Press OK on your remote.

**Please Note:** The device will restart a number of times, and you will be prompted to install firmware – press OK on the remote control each time to continue the upgrade.

### Option 2:

- Power cycle your device by removing the power cable from the back of the device.
- Reconnect the power cable.
- You will be prompted to confirm whether you wish to install the upgrade.
- Press OK on your remote.

**Please Note:** The device will restart a number of times, and you will be prompted to install firmware – press OK on the remote control each time to continue the upgrade.

## 40 PSU Instructions

- Download the latest 'Upgrade Package Zip File' for your product from the Cyrus website <https://cyrusaudio.com/support/firmware-updates> to your computer.
- You will then need to unzip/extract the files in the zip file to the preferred location on your computer. You will see the following files in the folder:
  - ◇ Installation Instructions (pdf)
  - ◇ Release Notes (pdf)
  - ◇ firmware.bin (this is the upgrade file)
- Disconnect mains power from the 40 PSU.
- Connect the update cable to your computer, connect the mini-USB cable to the SVC port on the back of the 40 PSU. Connect mains power to the 40 PSU.
- WINDOWS: In a File Explorer window, the 40 PSU should be visible as a drive titled CRP DISABLED. On that drive will be a single file titled "firmware.bin" (the current firmware. Delete this file. Copy and paste the new firmware.bin from the package you have downloaded to the drive CRP DISABLED.
- MAC: Press Command+Shift+C to display locations. Select CRP DISABLED folder. Press Command+Space to open a search window, search for "Terminal" and select this option, a terminal window will open. Type "rm " and drag the firmware.bin from the CRP DISABLED window into the terminal window and press Return. In the terminal window, type "cp " and drag the firmware.bin file you downloaded (use a Finder window) into the Terminal window. Type a space after "firmware.bin". Press Command+Shift+C to display locations. Drag the CRP DISABLED folder to the Terminal window and press Return.
- Disconnect the update cable and remove the power cable.
- Reconnect the power cable.
- Check the version in the menu of the host product: Menu > System > PSU

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[www.cyrusaudio.com/support/firmware-updates](http://www.cyrusaudio.com/support/firmware-updates)